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## Interpersonal Relationships: Professional Communication Skills for Nurses, 4e

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PART I: Conceptual Foundations of Nurse-Client Relationships  
1.Theoretical Perspectives and Contemporary Issues  
2.Professional Guides to Action in Interpersonal Relationships  
3.Clinical Judgement: Applying Critical Thinking and Ethical  
Decision Making 4.Self-Concept in the Nurse-Client Relationship  
PART II: The Nurse-Client Relationship 5.Structuring the  
Relationship 6.Bridges and Barriers in the Therapeutic  
Relationship 7.Role Relationship Patterns 8.The Grief  
Experience: Life's Losses and Endings PART III: Therapeutic  
Communication 9.Communication Styles 10.Developing  
Therapeutic Communication Skills in the Nurse-Client  
Relationship 11.Intercultural Communication  
12.Communicating in Groups 13.Communicating with Families  
14.Resolving Conflict Between Nurse and Client 15.Health  
Promotion and Client Learning Needs 16.Health Teaching in the  
Nurse-Client Relationship PART IV: Responding to Special  
Needs 17.Communicating with Clients Experiencing  
Communication Deficits 18.Communicating with Children  
19.Communicating with Older Adults 20.Communicating with  
Clients in Stressful Situations 21.Communicating with Clients in  
Crisis PART V: Professional Issues 22.Communicating with  
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